

## WARRANTY SUBMISSION PROCESS

**Claims must be submitted using the PDF form provided by ANA.** Claims must be filled completely prior to submission, including as much detail as possible. Any claim involving labor performed by a service dealer must include a full report, photos/videos of the service performed, and include any invoices being claimed. Additionally, we require the failed component to be sent in for warranty testing.

Warranty claim forms can be obtained online at <https://anacorp.com/support-warranty-claim.php>.

If you choose to email your claim, please send to:

TO: [warranty@anacorp.com](mailto:warranty@anacorp.com)  
SUBJECT: Warranty Claim w/Model & Serial of the unit

Claims must include photos of the unit and the issue in question for reporting. Photos of the serial plate and hour meter are required. Additional photos increase the likelihood of a successful claim. Photos include:

- 1) Serial plate
- 2) Hour meter
- 3) Photographs of the problem/concern prior to repair and after repair
- 4) Photographs of any meter/test readings
- 5) Jobsite photo showing conditions, connections, and application (as possible)
- 6) Engine part specific data (when applicable)

Please refer to the ANA Warranty Statement Form for any additional details at [https://anacorp.com/support/ANA\\_Warranty\\_Statement.pdf](https://anacorp.com/support/ANA_Warranty_Statement.pdf), email us at [warranty@anacorp.com](mailto:warranty@anacorp.com), or by calling us at (562) 450-3570 Ext.3