

HYBRID ENERGY SYSTEM

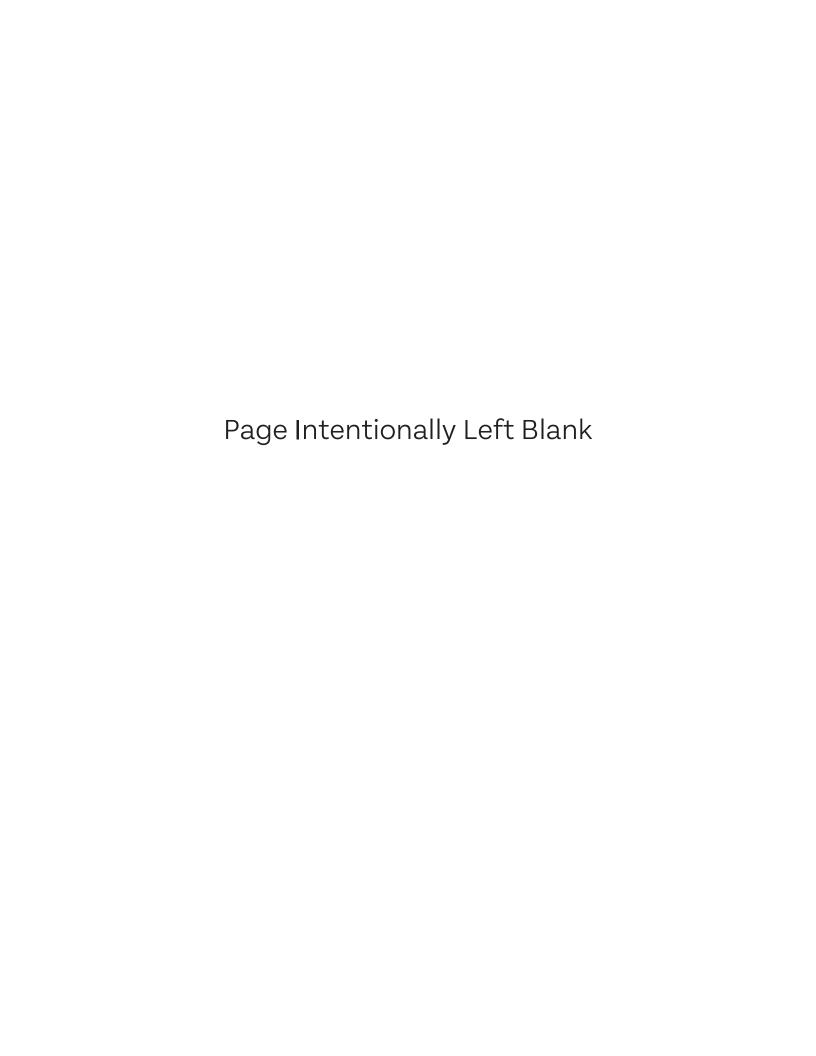
EBOSS[™] 25kVA

- HYBRID SYSTEM



Operation Manual

V1 - 10.16.24 PN: 3000000210



Thank you for purchasing the EBOSS™.

The ANA EBOSS™ is a hybrid energy system that integrates a very efficient diesel generator with our ultra-high cycle life lithium battery storage system optimized to reduce noise, emissions, maintenance, and fuel consumption.

The EBOSS™ Human Machine Interface (HMI) is the central control software and hardware of the system, accessed via a touchscreen control panel enabling high-level monitoring and control over the entire system.

The EBOSS™ HMI platform allows owners to manage their single unit or complete fleet of EBOSS™ units. It enables monitoring and reporting on each unit and the entire fleet at multiple levels to support the various customer user groups from end users to fleet managers to service engineers. The HMI provides the best means of managing the energy storage system and generator allowing users to get the most out of both systems and respond to customers' needs more effectively.

This manual provides the steps needed to operate, manage, and maintain the EBOSS™ safely and effectively throughout its long operational life. ANA provides a two year base warranty on the generator and all its associated equipment and a seven year product warranty on the battery. ANA offers various levels of service contracts designed to suit your needs so please contact us about your requirements.

Please note, due to constant product improvement, the specifications, photos, and procedures listed in this manual are subject to change without notice. Please contact ANA directly for the most up to date information on the EBOSS™ product line.

ANA, Inc.

1740 Raiders Way Henderson, NV 89052 anacorp.com

Sales and Support

Phone: 1-562-450-3570 Opt 3 Email: support@anacorp.com Email: sales@anacorp.com

Table of Contents

06 About ANA

Information about ANA, Inc.

38 Fueling & Grounding

Safe fueling and grounding procedures.

07 | About EBOSS™

Features, benefits, and overview of the EBOSS™.

39 Setup for Operation

How to setup the EBOSS $^{\text{m}}$ for operation.

O8 | Specifications

EBOSS™ specifications, dimensions, and decals.

40 | Start Up / Shut Down

How to start up the unit and safely shut it down.

22 Safety

Safety explanation and warning symbols.

41 Power Sources

All available power sources provided by the EBOSS™.

26 Definitions

Definitions and acronyms used in this manual.

49 Batteries

Battery function and operation.

27 Transport and Towing

How to safely transport and tow the EBOSS™ unit.

43 Operation Sequence

How to safely operate the $EBOSS^{TM}$.

44 Cold Weather

Operating the EBOSS[™] in cold weather.

54 Remote Monitoring

Information about EBOSS™ telematics.

46 Parallel Mode

Operating the EBOSS™ in parallel mode.

54 | Maintenance

Maintenance procedures of the EBOSS $^{\text{m}}$.

49 | HMI Display

Operation of the Human Machine Interface (HMI).

56 Storage

Information about proper storage of the EBOSS™.

51 | Battery Information

Battery information shown in the HMI display.

58 | Fault / Alarm Index

Index of faults and alarms.

59 Fault Information

Fault information shown in the HMI display.

66 Troubleshooting

Troubleshooting information for the EBOSS™.

53 | Trending Information

Trending information shown in the HMI display.

70 Warranty Info

Warranty information about the EBOSS™.

► About ANA

Founded in 2017, ANA, Inc is a customer focused, rapidly growing company specializing in the construction, industrial, utilities, telecom, and rental equipment sectors. ANA is the exclusive North American supplier of AIRMAN mobile generators and air compressors.

ANA also designs and manufactures the EBOSS™, a hybrid energy system revolutionizing the mobile power generation industry.

► ANA Locations





Henderson, NV

- Corporate HQ
- EngineeringProduction
- Training



Spartanburg, SC

- Production
- Distribution
- Warehouse

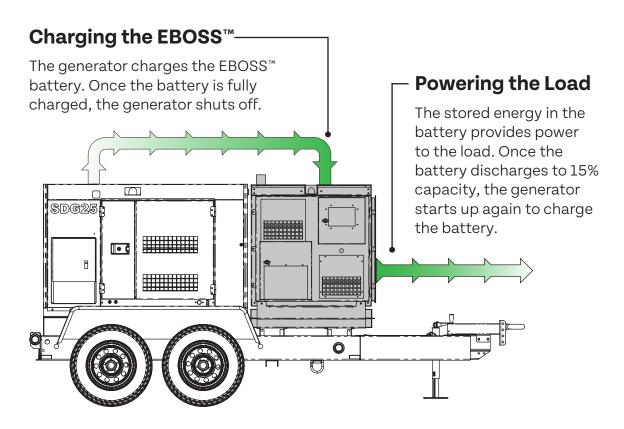


► About EBOSS™

The EBOSS™ hybrid energy system provides an energy efficient power generation solution that provides clean power, long battery life, reduced emissions, lower maintenance costs, with an improved ROI over just running a generator alone. Using a generator to charge battery packs that provide outgoing electrical power, the EBOSS™ significantly reduces generator runtime and fuel consumption.

How It Works

The generator starts up and charges the EBOSS™ battery. Once fully charged, the generator shuts off and the EBOSS™ provides several hours of clean, quiet power to the load. When the EBOSS™ battery drops below 15% capacity, the generator starts up again to charge the EBOSS™. In low load applications the EBOSS™ can be fully charged in less than an hour.



► EBOSS™ Specifications

EBOSS™ 25kVA specifications.

Specifications	EBOSS™25kVA				
Hybrid Energy System	ANA EBOSS™				
Prime Output					
Three - Phase	30 kVA / 24 kW				
Single - Phase	20 kVA / 16 kW				
Frequency	60 Hz				
Voltage (Three - Phase), Simultaneous	120 / 208 / 277 / 480				
Voltage (Single - Phase), Simultaneous	120 / 240				
Voltage Regulation	Adjustable				
Output Panel					
Single - Phase (120V)	20A				
Single - Phase (240V)	50A				
Three - Phase (480V)	480V Cam-Loks				
Three - Phase (208V)	208V Cam-Loks				
Single - Phase (240V)	240V Cam-Loks				
Controls					
Control Panel	10" Full Color Touch Screen				
Telematics	Generator & EBOSS™				
ESG Reporting	Yes				
Technology					
Battery Chemistry	Lithium Titanate Oxide (LTO)				
Inverter	Industrial Grade 3-Phase, 25 kW				
Battery System Voltage	400V				
DC BUS Voltage	600+ DC				

► EBOSS[™] Specifications (Cont)

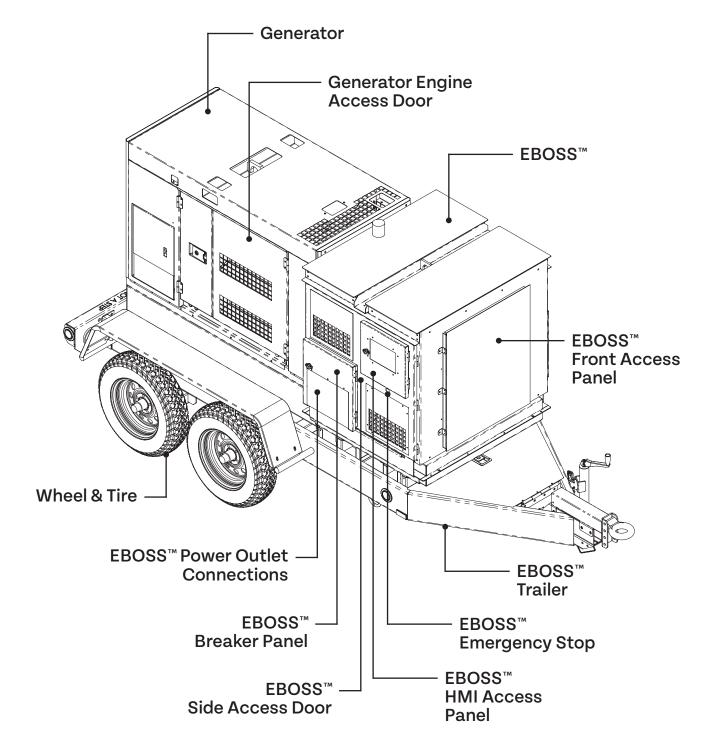
EBOSS™ 25kVA specifications.

Battery Life*	EBOSS™25kVA				
Battery Type	Lithium Titanate Oxide (LTO)				
Battery Size	15 kWh				
Est. Life Cycle @ 77°F Laboratory Cond.	90k Cycles at 90% DOD				
Est. Life Cycle @ 100°F Enclosure Temps.	80k Cycles at 90% DOD				
Battery Life (100°F) @ 3 kW Average Load	41 Years				
Operating Temperatures					
Inverter Cold Start Temperature (min)	14°F (-10°C)				
Running Operating Temperature	-22°F to 130°F (-30°C to 54°C)				
Arctic Package Operating Temp (optional)	-50°F to 130°F (-45°C to 54°C)				
Battery Charging Temperature	-22°F to 130°F (-30°C to 54°C)				
Weights & Dimensions					
Length x Width x Height (EBOSS™ only)	40" x 48" x 46"				
Skid Weight (EBOSS™ only)	1,700 lbs				
Length x Width x Height (w/ trailer and generator)	160" x 74" x 75"				
Total Weight	5,100 lbs				
Warranty					
EBOSS™Only	2 Years				
EBOSS™ with Trailer & Generator	2 Years, 2000 Hours				
Manufacturer Battery Warranty	7 Years				
Service & Support	24/7, 365 Days				
Training					
EBOSS™Training	Henderson, NV or On Location				

^{*}Battery expected to retain 95% of its life after 7 years under 24/7 operation at 3kW average load.

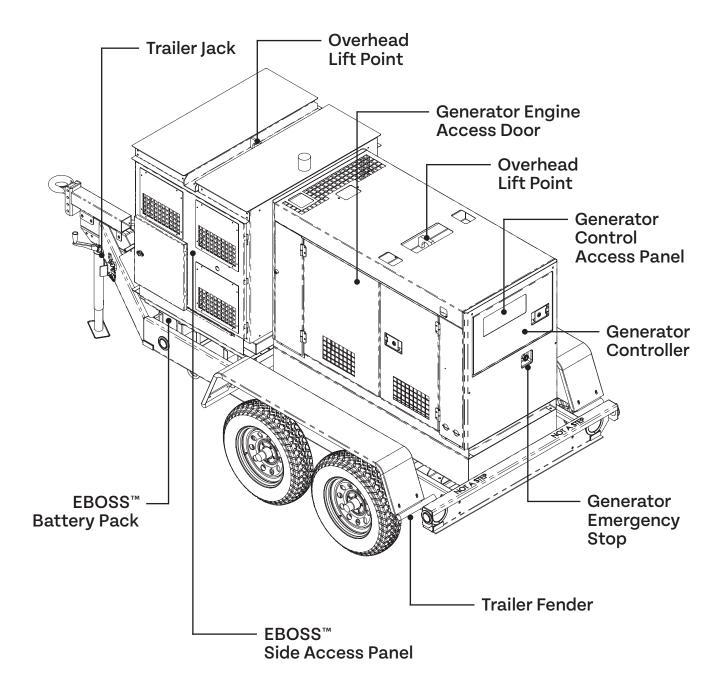
► EBOSS™ Components

EBOSS™ 25kVA hybrid component information.



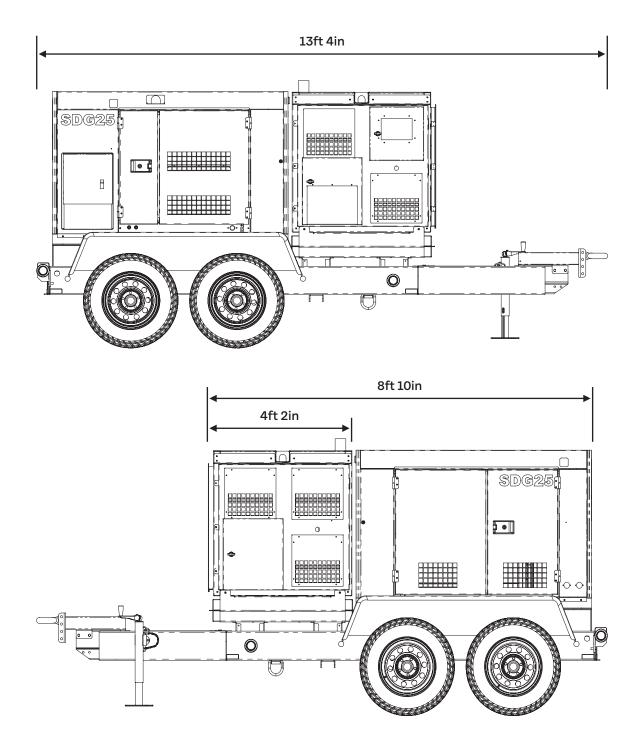
► EBOSS[™] Components

EBOSS™ 25kVA hybrid component information.



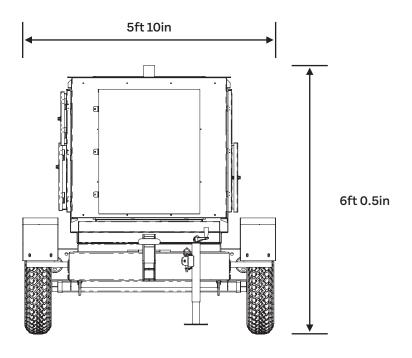
► EBOSS™ Dimensions

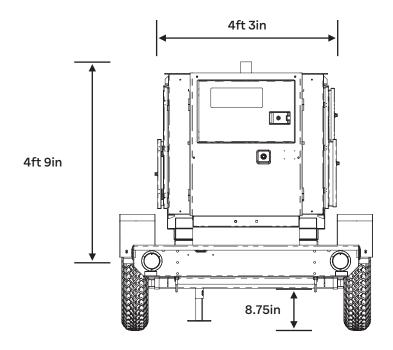
EBOSS™ 25kVA hybrid specifications.



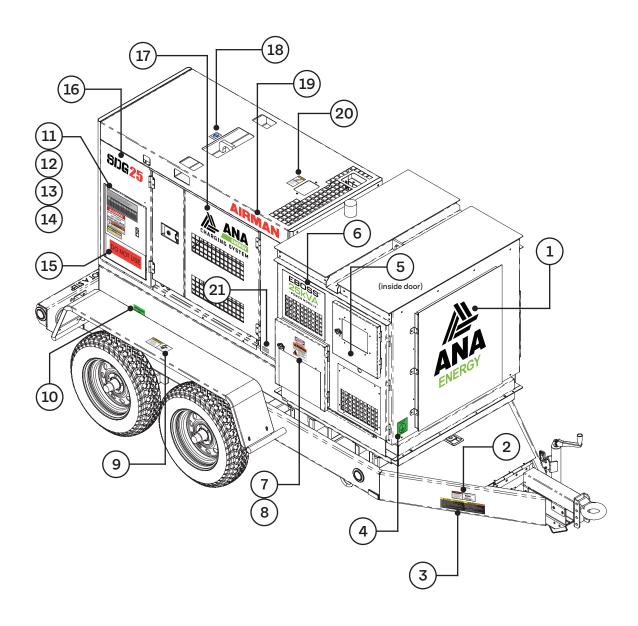
► EBOSS™ Dimensions

EBOSS™ 25kVA hybrid specifications.

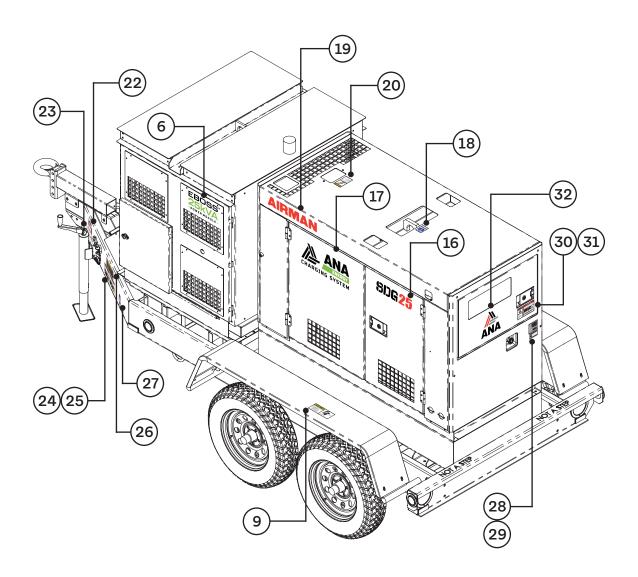




EBOSS[™] 25kVA hybrid decal locations.



EBOSS[™] 25kVA hybrid decal locations.



EBOSS[™] 25kVA hybrid decal descriptions.

	EBOSS™ Decals						
1	ANA Energy logo	17	ANA Charging System logo				
2	Warning - Overload Hazard	18	Lift Point Location				
3	Safe Trailer Towing Guidelines	19	Airman logo				
4	Ground Location	20	Caution - Do Not Open Rad Cap				
5	Quick Start Guide	21	Radiator Drain Location				
6	EBOSS™ 25kVA logo	22	Tire & Loading Information				
7	Danger - High Voltage	23	Trailer VIN				
8	Warning - Arc Flash - PPE	24	Warning - Pintle Hitch				
9	Warning - Wheels & Lugnuts	25	Warning - Ball Hitch				
10	Ground Wire Location	26	Trailer Tow Warnings				
11	Maximum Power Chart	27	NATM MFG Badge				
12	Danger - Do Not Open Panel	28	Generator Data Plate				
13	Warning - Do Not Touch	29	Warning - Diesel Exhaust				
14	Caution - Power Distribution	30	Warning - Exhaust Fumes				
15	Do Not Use	31	Danger - Carbon Monoxide				
16	SDG25 logo	32	ANA logo (small)				

EBOSS™ 25kVA hybrid decals.





2

OVERLOAD HAZARD RISK OF DEATH DUE TO LOSS OF CONTROL. NEVER EXCEED THE GROSS VEHICLE WEIGHT RATING (GVWR) BEFORE LOADING THE TRAILER FOR THE FIRST TIME, YOU MUST VERIFY ITS CARGO CAPACITY. 1. YOU MUST WEIGH THE EMPTY TRAILER FOOM the MAXIMUM LOADED TRAILER FOOM the MAXIMUM LOADED TRAILER WEIGHT (GWWR) (see VIN / SERIAL NO. TAG) 3. DO NOT LOAD TRAILER BEYOND VERIFIED CARGO CAPACITY.



DEFRATOR RESPONSIBILITY SAFE TRAILER TOWING QUIDELINES: BEFORE TOWING OFFICE AND TO SEFECT AND A SHET YOLAN, ARETY SRAKE, TIER INFLATION, WHELE AND LIGHTS. USING A SPOTTER, BACK TOW YERICLE UP TO TRAILER AND HOOK UP. A THE CONNECTED TO TOW THE CHILD, MAKE SURE PRICE IS LEVEL, ADJUST AS REEDED. LOCK PARKING BRAKE OF TOW YERICLE ES USE TRAILER IS LEVEL, ADJUST AS REEDED. INVER LEAVE TRAILER DESCRIPTION OF THE LIGHT AND THE SHE AND HOOK UP. READER SHIPT TO BRAKE SWILL DISCRIPTION OF SHEED. BRAKE SHIPT TO BRAKE SWILL DISCRIPTION OF SHEED AND THE SHEED A





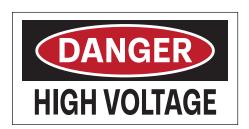


START UP PROCEDURE 1) Before starting the Energy Boss, ground the Energy Boss, then ground the generator (see the Energy Boss, then ground the generator (see the Lot Oil. 2) of the generator, turn the control generated to Oil. 3) Places generator into Auto Mode. 5) Comment the Grainge Battery Disconnect (located directly on the battery packs beneath the until by twisting clockwise. (See Energy Boss manually sent on the Control Screen will shut down from the Control Screen (See Energy Boss manually shut down, press FAULT St then press F

EBOSS™ 25kVA hybrid decals.



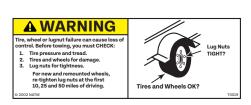
7



(8)



9



(10)



(11)

Never Exceed the Maximum Combined Simultaneous Power Consumption The following chart shows the maximum power available from the 120V-20A GFCI receptacles during simultaneous consumption (main terminals and receptacles) for both single or three phase settings. Values shown in the left column give the maximum current available at the 120V-20A GFCI receptacles compared to the value of the simultaneous current consumption from the main terminals.										
Single Phase	SDG25S SDG40S		SDG45S		SDG65S		SDG100S			
120V-20A GFCI Roupt.	Three Phase 240/480V	Single Phase 240/120V								
kW	kVA	kW	kVA	kW	kVA	kW	kVA	kW	kVA	kW
0.0	25.0	14.4	38.0	22.0	45.0	26.0	63.0	36.5	100	57.7
1.2	20.8	13.2	33.8	20.8	40.9	24.8	59.0	35.3	96.0	56.5
2.4	16.7	12.0	29.7	19.6	36.7	23.6	54.9	34.1	91.9	55.3
3.6	12.5	10.8	25.5	18.4	32.6	22.4	50.7	32.9	87.7	54.1
4.8	8.4	9.6	21.4	17.2	28.4	21.2	46.6	31.7	83.6	52.9
										38176 05000

(12)



(13)



EBOSS™ 25kVA hybrid decals.

(14)

CAUTION!

Power distribution and cable route to main terminal connections located under panel.



(16)



17



(18)



19



20

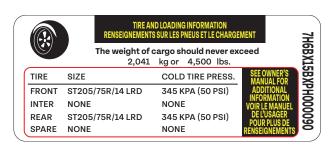


(21)

RADIATOR DRAIN

EBOSS™ 25kVA hybrid decals.

(22)



(23)

MANUFACTURED BY: ALLIANCE NORTH AMERICA, INC. DATE OF MFG: 10/2024 GVWR: 2722 KG (6000 LB)

ANA

GAWR (EACH AXLE) WITH TIRES

1361 KG (3000 LB) ST205/75/14 LRD 15" X 6" 345 KPA (50 PSI) DUAL

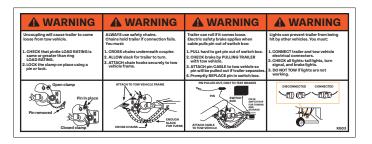
RIMS AT

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN

EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE

V.I.N.: 7H6BX15BXPH000090 TYPE: TRAILER MODEL: TRL 65 DA

(24)



(25)

A WARNING	▲ WARNING	▲ WARNING	A WARNING
ALWAYS use safety chains. Chains hold trailler if connection fails. You must: 1. CROSS chains underneath coupler. 2. ALLOW slack for trailler to turn. 3. ATTACH chain hooks securely to tow vehicle frame.	Uncoupling will cause trailer to come loose from tow welfolds. For must be come to the common to the	Trailer can roll if it comes loose. Safety brake applies when chain pulls brake lever: 1. ATTACH brake CHAIN to tow whicle so lever will pull out if trailer separates. 2. CHECK brake fluid level. 3. DO NOTTOW trailer if brake fluid level is NOT FULL.	Lights can prevent trailer from being hit by other vehicles. You must: 1. CONNECT trailer and tow vehicle electrical connectors. 2. CHECK all lights: tail lights, turn signal, and brake lights. 3. DO NOT TOW if lights are not working.
ATTACH HOOKS TO TOW VEHICLE FRAME ENOUGH FOR TURNS CROSS CHAINS	Open clamp Closed clamp Pin or padlock in place Lift coupler to check	Attach Break-away Check To Tope Weekles	DISCONNECTED CONNECTED

EBOSS™ 25kVA hybrid decals.

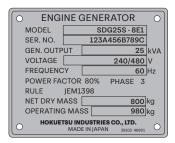
(26)



(27)







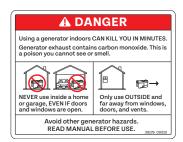
(29)



(30)



(31)



(32)



Safety - Explanations and Symbols

Read this manual thoroughly and make sure you understand the procedures before you attempt to install, set up, or operate the ANA EBOSS™. Operating and servicing any part of the EBOSS™ requires Personal Protective Equipment (PPE) such as High Voltage gloves rated up to 1000V, Protective Eyewear, and Non Conductive Shoes. Do not touch anything without confirming with a Voltmeter the unit is safe to touch.

Warning - Hazardous High Voltage



Motor control equipment and electronic controllers are connected to hazardous line voltages. When servicing drives and electronic controllers, there may be exposed components with housings or protrusions at or above line potential. Extreme care should be taken to protect against shock.

Warning - Hazardous High Voltage



- Stand on an insulating pad and make it a habit to use only one hand when checking components.
- Always work with another person in case an emergency occurs.
- Disconnect power before checking controllers or performing maintenance.
- Be sure equipment is properly grounded.
- Wear safety glasses whenever working on electronic controllers or rotating machinery.

Warning - Hazardous High Voltage



Be sure to ground the unit following the instructions in this manual. Ungrounded units may cause electric shock and/or fire.

Warning - Hazardous High Voltage



This equipment should be installed, adjusted, and serviced by qualified electrical maintenance personnel familiar with the construction and operation of this type of equipment and the hazards involved. Failure to observe this precaution could result in death or severe injury.

Warning - Hazardous High Voltage



An upstream disconnect/protective device must be provided as required by the National Electric Code (NEC). Failure to follow this precaution may result in death or severe injury.

Caution - Equipment Damage



Any electrical or mechanical modification to this equipment without prior written consent of ANA will void all warranties and may result in a safety hazard and voiding of the UL listing.

Caution - Equipment Damage



Inside the EBOSS™ enclosure, BEFORE CONNECTING POWER, ensure that all DC power connections, communication cables, and control wires are connected. Connecting any of these cables or wires while the system is powered may result in an electrostatic discharge or an initial over current which can result in damage of electrical components.

Never connect and/or disconnect power to any component on the DC power circuit with the DC power supply's 120VAC supply powered on. Turn off power to the power supply before connecting and/or disconnecting any component on the DC circuit.

Caution - Equipment Damage



Do not perform any meggar or voltage withstand tests on any part of the SBP Drive or its components. Improper testing may result in damage.

Caution - Equipment Damage



Prior to any tests or measurements of the motor or the motor cable, disconnect the motor cable at the SBP output terminals (U, V, W) to avoid damaging the SBP during motor or cable testing.

Caution - Equipment Damage



Do not touch any components on the circuit boards. Static voltage discharge may damage the components.

Caution - Equipment Damage



Prevent foreign material such as wire clippings or metal shavings from entering the drive or controller enclosure, as this may cause arcing damage and fire.

Caution - Equipment Damage



Before starting the motor, check that the motor is mounted properly and aligned with the driven equipment. Ensure that starting the motor will not cause personal injury or damage equipment connected to the motor.

Caution - Equipment Damage



Before reversing the motor rotation direction, ensure that this will not cause personal injury or equipment damage.

Definitions and Acronyms

The following terms and acronyms are used throughout this manual to describe the functions and operation of the EBOSS™. Please reference this page if you need any clarification as you read through this operation manual.

SOC - State of Charge.

DC - Direct Current.

Converter - Rectifier circuit used to convert AC to DC. The DC from the converter is called the DC bus voltage.

DC Bus - Resulting voltage in the circuit from the converted AC voltage after the rectifier circuitry.

IGBT - Insulated Gate Bipolar Transistor.

Inverter - IGBT circuit configured to change DC bus voltage to AC of varying frequencies through pulse width modulation (PWM).

PWM - Pulse Width Modulation.

Battery Storage System - Group of batteries used to store the required amount of voltage (energy) for operation of the EBOSS™.

Generator - Converts motive power into electrical power for use in an external circuit via diesel motor.

HMI - Human Machine Interface, control screen.

Telematics - Telematics is a system of software and hardware elements that allows:

- Control industrial processes locally or at remote locations.
- Monitor, gather, and process real-time data.
- Directly interact with devices such as sensors, valves, pumps, and motors through human-machine interface (HMI) software.

Transportation on a Flatbed

EBOSS™ must be loaded or unloaded using the correct equipment operated by trained personnel. ANA offers no direct support for untrained individuals carrying out any action on the unit. The unit must remain upright at all times. Contact ANA Support to request training.

Warning - Equipment Damage



- The EBOSS[™] can be transported using a trailer or goods vehicle with adequate available payload. Check the relevant transportation documentation for suitability.
- The gross weight of the unit can be found on the rating plate positioned on the central front door.
- It is recommended that the unit is secured using suitable straps when in transit to prevent it from moving.
- Unit must be switched off through the EBOSS™
 HMI System switch button on home tab.
- Check that the emergency stop button is not engaged by twisting it clockwise.

Loading and Unloading

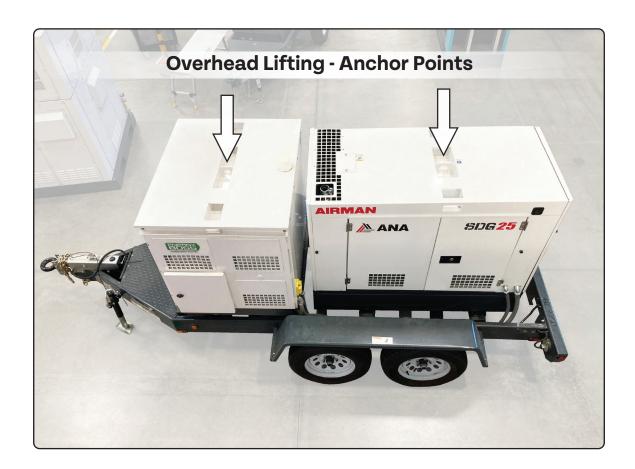
The EBOSS™ weighs over 5,100 lbs with fuel and accessories. A forklift or crane with the proper lift capacity is required to safely load or unload the EBOSS™.

Once loaded on a flat bed, utilize the 4 tie downs on the underside of the trailer frame to secure the EBOSS™ to bed of a truck or trailer.

Overhead Lifting - Anchor Points

The EBOSS™ may be lifted using a spreader bar connected to the anchor points or lifting bails on the EBOSS™ and the generator. Initially, apply partial load and check proper rotation and alignment. There should be no interference between the load (EBOSS™) and the anchor point bail.

Never use an anchor point that shows signs of corrosion, wear or damage. Never use an anchor point if the bail is bent or elongated.



Lifting Locations - Forklift

Fork lift locations are located behind the rear axle and in front of the front axle for balanced lifting.

Unloading

1) Remove tiedowns or chains securing the EBOSS[™] to the trailer. Carefully approach the EBOSS[™] with a properly rated forklift.



2) Position forks to lift behind the rear axle and forward of the front axle to balance the load. Slowly raise the forks until making contact with the EBOSS $^{\text{\tiny{M}}}$. Carefully lift the EBOSS $^{\text{\tiny{M}}}$ up off the trailer.



► Unloading (cont)

3) Once raised, carefully back away from the trailer to allow sufficient clearance to lower the EBOSS™. Be aware of your surroundings and use a spotter if available to assist you.



4) Slowly lower the forks, placing the EBOSS[™] on the ground. Lower the forks a few more inches, so they fully clear the EBOSS[™]. Carefully back the forklift away from the EBOSS[™].



Loading

1) Carefully approach the EBOSS[™] with a properly rated forklift. Fork lift locations are located behind the rear axle and in front of the front axle for balanced lifting.



2) Slowly raise the forks until making contact with the EBOSS[™]. Carefully lift the EBOSS[™] up off of the ground. Ensure the EBOSS[™] is balanced on the forks.



► Loading (cont)

3) Raise the EBOSS[™] up high enough to clear the trailer. Slowly approach the trailer, using a spotter to assist you if available. Position the EBOSS[™] in the middle of the trailer.



4) Carefully lower the EBOSS[™] onto the flatbed trailer. Lower the forks slowly to ensure the load is stable on the trailer. Once forks are clear of the EBOSS[™], slowly back forklift away from the trailer.



Securing to a Flatbed

Once the EBOSS[™] has been loaded on a flat bed, utilize the 4 tie downs on the underside of the trailer frame to secure the EBOSS[™] safely to the trailer.



Tie down locations are located in front of the front axles (2) and behind the rear axles (2). These are designed for tie down only and are not designed for lifting the EBOSS $^{\text{\tiny M}}$.



► Tie Down Locations

There are 4 tie down locations on the EBOSS $^{\text{\tiny M}}$. These tie down locations are designed to secure the EBOSS $^{\text{\tiny M}}$ to a flatbed trailer for transport only.

Do not use these tie down locations to lift, tow, reposition, or otherwise move the EBOSS™. These tie down locations are not designed to withstand vertical or horizontal forces beyond securing the EBOSS™ to a flatbed trailer for transport.



► Towing the EBOSS™

The EBOSS[™] can be towed using a properly rated tow vehicle. With the EBOSS[™] weighing more than 5,100 lbs, the driver of the tow vehicle should be familiar with towing heavy loads.



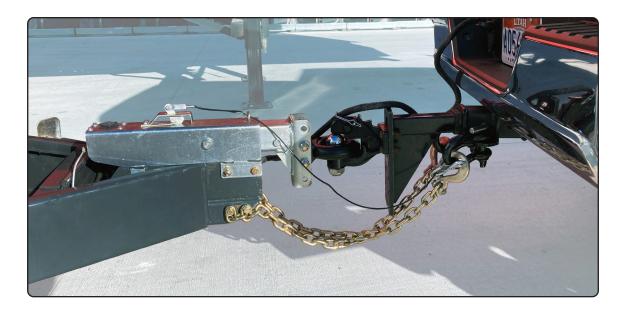
Warning - Equipment Damage



- The EBOSS[™] can be transported using a vehicle with adequate available towing capacity. Check the tow vehicle's owners manual or tow rating for the correct information.
- The gross weight of the unit can be found on the rating plate positioned on the central front door.
- Unit must be switched off through the EBOSS™
 HMI System switch button on home tab.
- Check that the emergency stop button is not engaged by twisting it clockwise.

Attaching the Hitch

The EBOSS™ can be towed with a properly rated vehicle that has a correctly installed pintle hitch and lunette ring connections.



Attach the Pintle Hitch

- 1) Using the trailer jack, raise the lunette ring coupler high enough to clear the pintle hitch on the tow vehicle.
- 2) Remove the locking pin and lift the pintle hitch latch. Back up the tow vehicle (use a spotter if available) to position the pintle hitch directly under the lunette ring.
- **3)** Using the trailer jack, lower the trailer and lunette ring coupler onto the pintle hitch hook on the tow vehicle. Close and lock the pintle hitch latch and insert the latch pin.
- **4)** Fully retract the trailer jack. Attach tow chains to the tow vehicle (cross the chains so they will crade the hitch if it disconnects).
- **5)** Connect the trailer wiring connector and emergency brake cable to the tow vehicle.
- **6)** Check the trailer brake lights and running lights for proper operation and visibility.

Inspecting the Trailer and Tow Vehicle

The EBOSS™ trailer and tow vehicle should be thoroughly inspected before every trip.



Pre-Trip Inspection Checklist

- 1) Check the trailer has been attached correctly and the running and brakes lights are operating properly and visible.
- **2)** Ensure the trailer tires are properly inflated and have sufficient tread depth, and the trailer wheels are torqued to the correct values.
- **3)** Check that the trailer has the correct license plate, registration, and proper DOT documentation.
- **4)** Check that the tow vehicle is in good condition (especially tires and brakes) and is properly equipped to tow the EBOSS™.

Safe Towing Guidelines

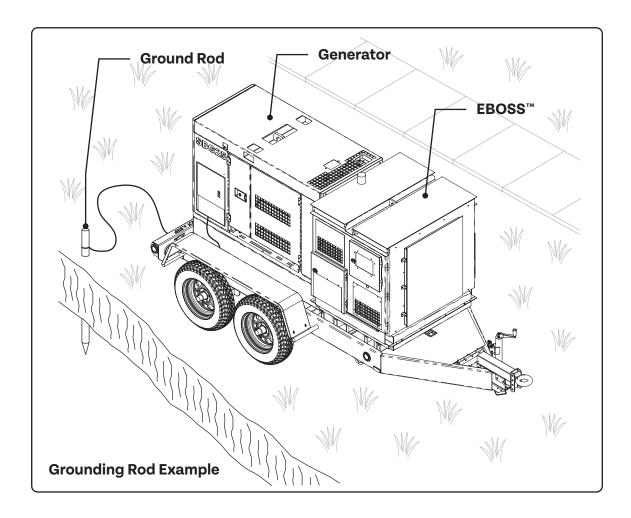
- 1) Do not exceed 55mph when towing on paved roads or 15mph on unpaved roads.
- 2) Drive cautiously and reduce travel speed in order to travel, turn, and stop safely.

► Fueling and Grounding

Fill the fuel tank on the generator before initial start-up. Ensure the generator is properly grounded per the manufacturer's operation manual instructions.



Ensure that the generator is grounded to specifications outlined in the generator's user manual. Failure to properly ground the generator may result in damage to the EBOSS™ and poses a safety risk to users.



Setup for Operation

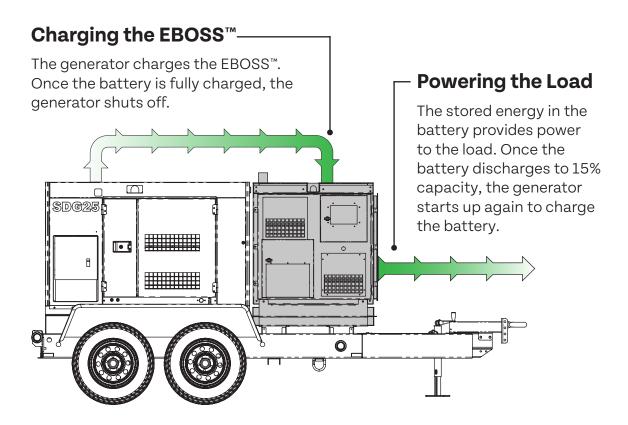
The EBOSS™ is a Hybrid Energy System that combines a Generator with an Energy Storage system that maximizes the use of fuel and reduces generator run time. The system only runs the generator at full load when charging the EBOSS™, which is the most efficient use of the generator in terms of gallons per kW.

The home screen (HMI) shows the direction of power flow. The EBOSS™ uses three inverters to route power between the generator, the battery storage system, and the loads.

Generator Inverter - Takes the power from the generator and converts the load to DC Bus.

Grid Converter - Inverts the DC Bus to usable power to the grid.

DC/DC Inverter - Takes voltage from the DC Bus to charge the battery storage system.



► Start Up Procedure

- 1) Before starting the EBOSS™, ground the generator.
- 2) On generator, turn control power switch to "ON."
- **3)** Press "AUTO" button to place generator in auto mode.
- **4)** Adjust voltage selector to 480V if needed.
- **5)** Switch main generator breaker to "ON."
- **6)** On EBOSS[™], push and hold down black button under control screen until screen fully turns on (up to 30 seconds).
- 7) Turn on the main breaker located on the side door (street side).
- **8)** Connect load to correct voltage outlets and turn on breakers for that load. Breakers on unused outlets should be off.
- 9) Push the "START" button on the touch screen.
- 10) Check output voltages, "adjust voltage" as needed.

Shut Down Procedure

- 1) Press "STOP" button on the touch screen to shut power down.
- 2) Turn off the main breaker located on the side door (street side).
- **3)** Control screen remains on to allow battery monitoring.
- 4) On the generator, turn the control power switch to "OFF."

Power Sources

The EBOSS™ has the following power connection options:

- 3-Phase 480V (1 connection, Cam Loks)
- 3-Phase 208V (1 connection, Cam Loks)
- 1-Phase 240V (2 connections, Twist Lock and Cam Loks)
- Single Phase 120V (2 outlet connections)



The combined output of each leg is 8.3kW. Thus, ensure legs are balanced as much as possible to ensure reliable operation. Connecting 3 phase power to a spider box panel and multiple spider boxes can Isolate one of the legs and cause one of the legs to be over the 8.3kW limit.



Batteries

The ANA lithium battery system is a high power, ultra-high cycle life system built for a wide number of commercial and industrial applications. Operation of the battery is fully automated and it shouldn't require any maintenance or servicing.

EBOSS™ 25kVA Battery Specs	
Energy Rating	15 kWh
Max Voltage	388 V
Min Voltage	216 V
Typical High Voltage	365 V
Typical Low Voltage	284 V
Chemistry	Lithium Titanate Oxide

All lithium-ion batteries are susceptible to fluctuations in temperature, but the ANA battery system used in this application is much less sensitive than other batteries. Standard operating temperature range is -30°C to 55°C (-22°F to 130°F).

The batteries always have live voltage. A service disconnect is used in the system in order to provide a means of disconnection in the middle of the battery pack string. This means that, when disconnected, positive and negative high voltage battery leads are not in electrical continuity with each other.



Completely turning off the EBOSS[™] and generator is required before removing the service disconnect. Ensure the service disconnect is twisted off completely and placed away from the mating connector to avoid making contact.

Operation Sequence

EBOSS™ Sequence of Operation

- **1)** After starting up the generator (unit is fueled and properly grounded, voltage set to 480V, and load has been connected), the EBOSS™ is now ready to operate.
- 2) On the EBOSS[™], push and hold down black button under control screen until screen fully turns on (up to 30 seconds).
- **3)** Press the green start button on the home screen to open a pop-up window that asks you to confirm you have read the manual and are ready to start the EBOSS™.
- **4)** After confirmation you want to start, the system will come online. This takes approximately 2 minutes for the output panel to be live and have power. The generator will start up and begin to charge the batteries to the max voltage while powering the output load.
- 5) Close breakers on any unused outputs.
- 6) Once the battery is fully charged, the generator will shut off.
- 7) The batteries will carry the electrical load until the batteries deplete. When this happens, the EBOSS™ will then send a command to start the generator and repeat the cycle.
- 8) When the red stop button is pressed, output power stops and all contactors are open. At this time the generator has a one minute cool down period before it shuts down. Do Not hit the E-Stop; allow the generator to cool down properly.
- **9)** The EBOSS[™] will turn off by itself off when the battery's state of charge drops to about 35%.
- **10)** To manually turn off the EBOSS[™], press the fault button on the main screen and the turn off button on the top right of the fault page.

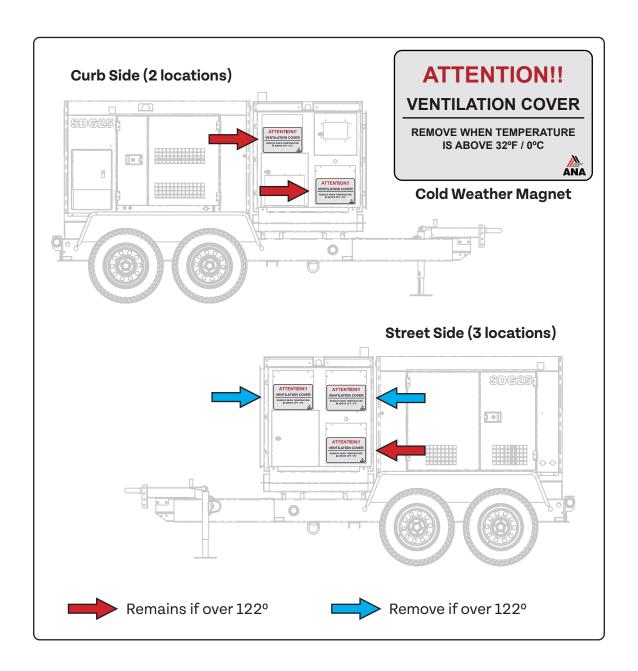
EBOSS™ Sequence of Operation (cont)

11) Remember to also turn off the control switch on the generator and close the main breaker to prevent unnecessary battery drain on the generator.

Cold Weather Operation

Important Notes

- **1)** The EBOSS[™] can operate at temperatures as low as -22°F (-30°C) as long as it is powering a load and the generator is equipped with a cold weather package. Operating temperature is much lower than the cold start temperature.
- **2)** Once operational, the EBOSS[™] storage system generates its own internal heat as it is charging and discharging the batteries, thus allowing a very low operating temperature.
- **3)** It is recommended to install a cold weather package on the generator and EBOSS™ to ensure smooth and reliable operation in extreme cold temperatures. An optional cold weather package for the EBOSS™ includes 5 magnetic ventilation covers to trap heat within the EBOSS™ plus a 600W enclosure heater with built in thermostat. Please note these covers should not be installed during transportation as they may fall off. They are to be placed over the vents only during operation below 32°F (0°C).
- **4)** Exhaust fans mounted internally are thermally controlled and will turn on when internal temperatures reach 122°F (50°C) and above. During cold weather operations, the internal temperature should not reach 122°F (50°C). In the event of internal temperatures exceeding these limits during cold-weather operations, remove the two vent covers with the blue arrows. The vents with red arrows should remain. Ventilation covers should be removed when temperatures are above freezing to prevent overheat damage to the EBOSS™.





When temperatures are expected to be lower than -22°F (-30°C), it is recommended to keep the unit on and running with ventilation covers installed and enclosure heater plugged in. With these cold weather accessories installed, the EBOSS™ is rated for operation as low as -50°F (-45°C). A thermal blanket or cover may be installed over the EBOSS™ to allow for even colder temperatures.

Cold Start Procedure

- 1) The three inverters in the EBOSS[™] are located in the front panel. They must be above 14°F (-10°C) to start up and begin operation. This could take several minutes or hours to heat up on its own so it is recommended plug in the optional enclosure heater or use an external heater to get the inverter and enclosure components warm enough to start.
- 2) Once the generator starts, either the generator or an external power source can be used as a source to plug in the enclosure heater or external heat source. The enclosure heater is connected to a flush mount 120V plug located on the front panel and clearly labeled when a cold weather kit is ordered with the EBOSS™.
- **3)** The batteries must be above -22°F (-30°C) in order for the EBOSS[™] to charge the batteries. An electric heating blanket or blowing warm air onto the battery tray under the EBOSS[™] can get the batteries up to temperature. Once operational, it should provide enough heat to continue operation without external aids.

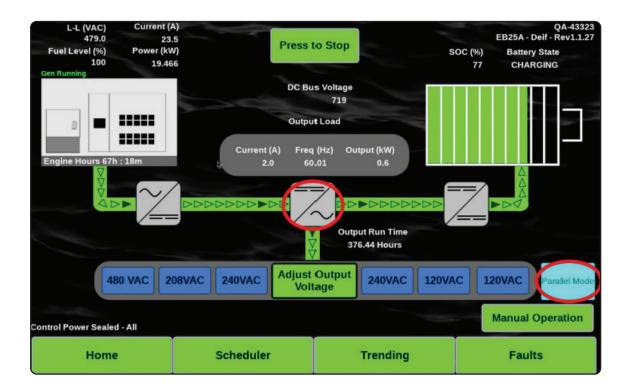
Parallel Mode Operation

The EBOSS™ uses a simple method of parallel mode, where no communication between units is required. The inverters mimic the physical properties of a traditional load sharing generator, using frequency droop to share the load across all units in parallel.

Set the unit to "parallel enabled" through the advanced settings. This sets the output voltage to a nominal 480V for all units. To ensure balanced load sharing, do not adjust this value from the nominal. The EBOSS™ can only parallel in 480V or 208V 3 phase. The system will not properly load share when paralleling 120V or 240V single phase loads, although all voltages are available for power distribution while in parallel.

Parallel Mode Procedure

To put the units in parallel mode, click on the grid inverter on the HMI, and click on the parallel mode button. A gray button indicates the mode is enabled.





Allow all generators to fully charge batteries before attempting parallel connection to load.

After returning to the home screen, you will see a blue indicator with the label "parallel mode," indicating that parallel mode has been successfully selected.

Parallel Mode Procedure (cont)



Once all units to be paralleled have the parallel selection set, start one of the units and enable the output, then bring all other units online (there is no number or timing sequence).

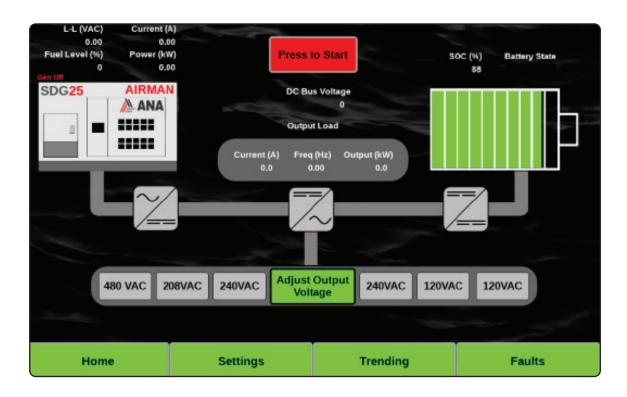
For head units, all A1 gen auto-start command connections are to be connected in parallel and tied to the X(A1) contact on the generator, and all head unit A2 wires are to be connected together and tied to the XX(A2) contact on the generator. Any unit calling for gen start will close this contact, triggering a gen start. All head units need to have their gen auto-start contacts opened in order to stop the gen from running.

The units should synchronize their charge requests to the generator within one or two full battery discharge/charge cycles. This is done through frequency droop, where units with a higher state of charge will allow a higher load draw and units with a lower state of charge will allow a lower load draw, until state of charges are similar on all units. (A majority of battery synchronization occurs during charge cycle.)

► HMI (Human Machine Interface) Display

Overview of the HMI Display

The Home screen of the HMI allows the user to operate the EBOSS™. The start button is red when the unit is off with the description "Press to Start". When the start button is pressed the color turns green with the description "Press to Stop".



The top left of the screen above the generator shows, line voltage (VAC), current (A), fuel level (%) and power (KW) output of the generator. When the start button is pressed the generator status will display the following:

- Gen Off before the start button is pressed.
- Gen Run Command run command initiated to the generator.
- Gen Ready generator is ready and going through startup.
- Gen Running generator is online and providing power.

The top right above the battery shows general battery information such as state of charge (SOC) percentage and battery state. When the unit is operating the battery state will either say "charging" or "discharging."



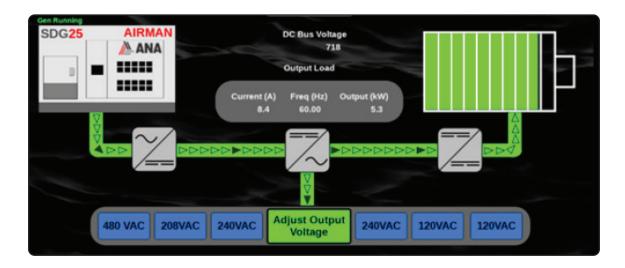
Notice the flow of power between all the major devices:

- Generator to Generator Inverter (AC)
- Generator Inverter to Grid Converter (DC Bus)
- Grid Converter to Load (AC)
- Grid Converter to DC/DC Inverter (DC Bus)
- DC/DC Inverter to Battery Bank (DC)

The flow of power will be either gray (off), green with animated arrows showing direction of power flow (on), or red (faulted). When a major device has faulted the bus associated with that device will be red and a red fault symbol appears. This fault symbol is clickable and will navigate to the fault screen in addition to the fault button on the navigation bar to identify and troubleshoot the issue.

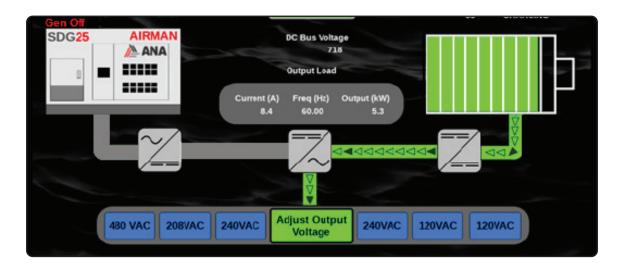
Generator Supplying Power and Charging the Batteries

The screen below shows power going through the generator inverter. The generator inverter is sending power to the output through the grid inverter AND sending power to the batteries for charge. The DC/DC inverter is charging the batteries.



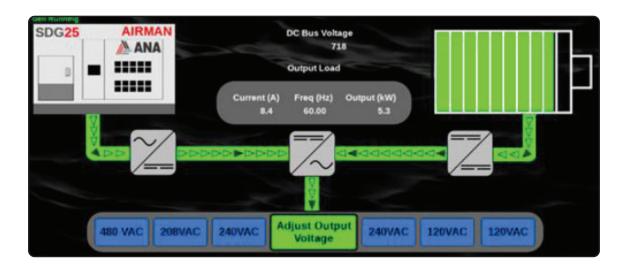
Generator Supplying Power with Generator Off

The screen below shows the generator off. The batteries are supplying power through the DC/DC inverter to the grid converter and to the output.



Battery Storage System Supplying Power and Generator Supplying Power to Load (temporary power source)

The screen below shows both the generator and the battery bank supplying power to the load. This is in a rare scenario that the load requirement is greater than the ability for either the generator or the battery but not too great for both of them to supply. This power delivery scenario is only possible temporarily, when the batteries reach the minimum voltage, they will not be allowed to discharge anymore.



► Faults

When a failure occurs during operation of the EBOSS™, the HMI screen will display a red triangular fault symbol.



When any device fails on the unit, the unit will display a fault symbol which is selectable and will navigate to the faults screen. The user can also view existing faults by using the faults button on the navigation bar.

Faults can be viewed and reset via the HMI screen. Possible fault causes should be investigated by the user in an effort to prevent future faults from occurring. Please contact ANA technical support if repeated faults are experienced with your EBOSS™.



► Trending Information

The trend screen displays the following info:

- Gen Off before the start button is pressed.
- Gen Run Command run command initiated to the generator.
- Gen Ready generator is ready and going through startup.
- Gen Running generator is online and providing power.
- Gen Running generator is online and providing power.

► Remote Monitoring

Telematics - Telematics is a system of software and hardware elements that allows:

- Control of industrial processes locally or at remote locations.
- Monitor, gather, and process real-time data.
- Directly interact with devices such as sensors, valves, pumps, motors, and more through human-machine interface (HMI) software.

From a single unit to an entire fleet, ANA's telematics enables remote access, diagnostics, and monitoring of the EBOSS™. This enables our service technicians to provide an enhanced level of service to your EBOSS™ units in the field.

Generator Status

Telematics is also able to review generator status. This is helpful in reviewing performance value history to determine the overall health and performance of the generator.

Maintenance



This equipment should be serviced by qualified electrical maintenance personnel. Failure to observe this precaution could result in death or severe injury.

The EBOSS™ is generally mated to a standard Airman generator. All standard maintenance on the generator should be followed based off of the recommended service intervals as specified in the generator's user manual.



Completely turn off the EBOSS[™] and generator and remove the service disconnect before performing any maintenance. Ensure the service disconnect is twisted off completely and placed away from the mating connector to avoid making any contact.

There are five fans in the EBOSS™ that should be dusted every 6 months (every 2-3 months in severe conditions). Three fans are mounted to the inverters (front side), the other two fans are located on the output panel door (street side) and are used to cool the transformers.

Compressed air should be used to remove dust and debris from the fans. Do not make contact between the can nozzles and the sensitive internal electronics of the EBOSS $^{\text{\tiny M}}$, as damage can result.





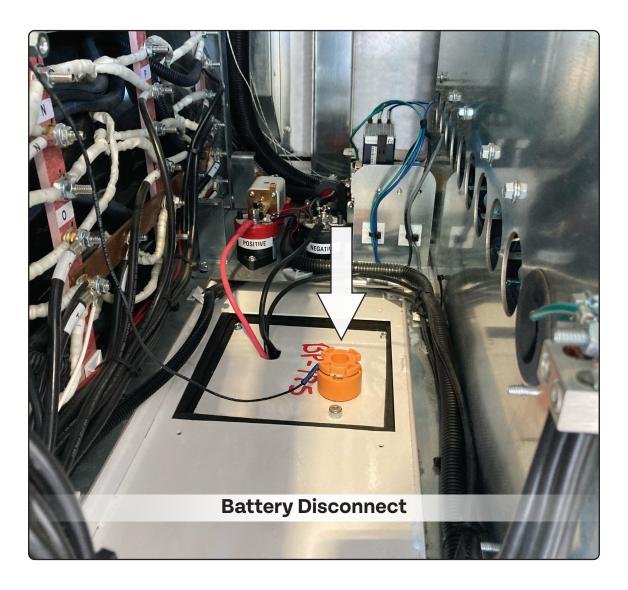
Compressed air should be used to remove dust and debris from the fans. Do not make contact between the can nozzles and the sensitive internal electronics of the EBOSS $^{\text{\tiny M}}$, as damage can result.

Storage

The internal battery storage system should be stored with 50% to full-charge while the unit is not in use for long periods. For storage over 1 month, the battery disconnect (orange cap, located inside at the base of the unit) may be removed to prevent any measurable battery drain. Disconnect the orange battery disconnect by twisting it counterclockwise and lift off completely.



This equipment should be serviced by qualified electrical maintenance personnel. Failure to observe this precaution could result in death or severe injury.



The EBOSS™ is designed to be used outdoors. However, it is recommended that the unit is stored undercover when possible to prevent unnecessary weathering.

► Faults / Alarms

Please refer to your generator's manual for more information and description of the following faults.

Generator Faults	
Generator Emergency Stop	Generator Over Speed
Generator Under Speed	Generator High Voltage
Generator Low Voltage	Generator Fail to Start
Generator Charge Alternator Failure	Generator Oil Pressure Sender Fault
Generator Mains Fail to Close	Generator Calibration Lost
Generator High Current	Generator Can Ecu Data Fail
Generator CAN ECU Shutdown	Generator Expansion Unit Watchdog Alarm
Generator Low Fuel Level Switch	Generator Phase Rotation Alarm
Generator Earth Fault Trip Alarm	Generator Loading Voltage Alarm
Generator Loading Frequency Alarm	Generator Protections Blocked
Generator Protections Disabled	Generator Mains Short Circuit
Generator Mains Earth Fault	Generator ECU Shutdown
Generator ECU Information	Generator ECU Water In Fuel
Generator ECU After Treatment	Generator LCD Heater Low Voltage
Generator Negative VAr	Generator MSC Old Version
Generator SCR Inducement	Generator Fuel Sender Open Circuit
Generator MSC Priority Error	Generator Remote Display Link Lost
Generator Coolant Sensor Open Circuit	Generator AVR DM1 Red Stop Lamp
Generator Fuel Level High	Generator AVR DM1 Red Stop Lamp
Generator AVR Data Fail	Generator High Coolant Temperature
Generator Low Oil Pressure	Generator Under Frequency

Generator Faults (Cont.)	
Generator Battery Low Voltage	Generator Over Frequency
Generator Fail to Stop	Generator Battery High Voltage
Generator Loss of Magnetic Pick Up	Generator Fail to Close
Generator Low Fuel Level	Generator Magnetic Pick Up Open Circuit
Generator Low Oil Level Switch	Generator CAN ECU Warning
Generator KW Overload Alarm	Generator High Temperature Switch
Generator Auto Voltage Sense Fail	Generator Negative Phase Sequence Current Alarm
Generator Fuel Usage Running	Generator Maintenance Alarm
Generator Short Circuit	Generator Fuel Usage Stopped
Generator ECU Protect	Generator Mains High Current
Generator ECU Warning	Generator ECU Malfunction
Generator Reverse Power	Generator ECU Electrical Trip
Generator LCD Heater High Voltage	Generator Positive VAR
Generator MSC ID Alarm	Generator DEF Level Low
Generator Over Speed Runaway	Generator MSC Failure
Generator Fuel Tank Bund Level	Generator Over Frequency Runaway
Generator Mains Breaker Failed to Open	Generator Charge Air Temperature
Generator Escape Mode	Generator Fail to Synchronize
Generator Low Coolant Temperature	Generator Coolant High Temp Electrical Trip Unit Overload Warning

AFE Faults	
AFE F1 Over Current Fault	AFE F5 Charge Switch
AFE F2 Over Voltage Fault	AFE F7 Saturation Fault
AFE F3 Earth Fault	AFE F8 System Fault

AFE Faults (cont)	
AFE F9 Undervoltage Fault	AFE F56 PT100 Temperature Fault
AFE F10 Line Synchronization Fault	AFE F59 SB Heart Beat (SystemBus Com)
AFE F11 Line Phase Supervision	AFE F60 Cooling
AFE F13 Drive Under Temperature Fault	AFE F62 Run Disable
AFE F14 Drive Over Temperature Fault	AFE F63 Quick Stop
AFE F22 EEPROM Checksum Fault	AFE F65 PT100 Board 2
AFE F24 Counter Fault	AFE F72 Enter License Code
AFE F25 Microprocessor Watchdog Fault	AFE F74 Follower Fault
AFE F26 Start-Up Prevention	AFE F76 Synchronization Fault
AFE F29 Thermistor Fault	AFE F80 Charging Fault
AFE F31 IGBT Temperature	AFE F81 Closed Loop
AFE F32 Fan Cooling	AFE F82 External Fault 2
AFE F37 Device Change	AFE F97 Signal Trip
AFE F38 Device Added	AFE W29 Thermistor, F56 Measured Temp1, F65 Measured Temp2, F71 LCL Over Temp
AFE F39 Device Removed	AFE W11 Supply Phase
AFE F40 Device Unknown	AFE W14 Unit Over Temperature
AFE F41 IGBT Temperature	AFE F32 Fan Fault, F70 LCL Fan Fault, F60 Cooling Fault
AFE F44 Device Changed (Default Param.)	AFE F97 Signal Trip
AFE F45 Device Added (Default Param.)	AFE F55 Input Switch
AFE F50 4mA Supervision	AFE F64 MCB State Fault
AFE F51 External Fault	AFE F66 Klixon
AFE F52 Keypad Communication	AFE F67 Fieldbus Communication Slot E
AFE F53 Fieldbus Communication	AFE F70 LCL Fan Fault
AFE F54 Slot Fault	AFE F71 LCL Temperature

AFE Faults (cont)	
AFE F83 Generator Inverter Stop	AFE F89 Leakage Fault
AFE F84 Insulation	AFE F92 Supply Voltage
AFE F85 Earth Switch Fault	AFE F94 E-Stop
AFE F86 Arc Relay	AFE F95 Line THD
AFE F88 High Amb Temperature	AFE F96 Line HF Voltage

DC-DC Faults	
DC-DC F1 Over Current Fault	DC-DC F32 Fan Cooling
DC-DC F2 Over Voltage Fault	DC-DC F37 Device Change
DC-DC F3 Earth Fault	DC-DC F38 Device Added
DC-DC F5 Charge Switch	DC-DC F39 Device Removed
DC-DC F7 Saturation Fault	DC-DC F40 Device Unknown
DC-DC F8 System Fault	DC-DC F41 IGBT Temperature
DC-DC F9 Undervoltage Fault	DC-DC F44 Device Changed (Default Param.)
DC-DC F10 Line Synchronization Fault	DC-DC F45 Device Added (Default Param.)
DC-DC F11 Line Phase Supervision	DC-DC F50 4mA Supervision
DC-DC F13 Drive Under Temperature Fault	DC-DC F51 External Fault
DC-DC F14 Drive Over Temperature Fault	DC-DC F52 Keypad Communication
DC-DC F22 EEPROM Checksum Fault	DC-DC F53 Fieldbus Communication
DC-DC F24 Counter Fault	DC-DC F54 Slot Fault
DC-DC F25 Microprocessor Watchdog Fault	DC-DC F56 PT100 Temperature Fault
DC-DC F26 Start-Up Prevention	DC-DC F59 SB Heart Beat (SystemBus Com)
DC-DC F29 Thermistor Fault	DC-DC F60 Cooling
DC-DC F31 IGBT Temperature	DC-DC F62 Run Disable

DC-DC Faults (cont)	
DC-DC F63 Quick Stop	DC-DC F82 External Fault 2
DC-DC F65 PT100 Board 2	DC-DC F97 Signal Trip
DC-DC F72 Enter License Code	DC1 W29 Thermistor
DC-DC F74 Follower Fault	DC1 F53 FB Warning
DC-DC F76 Synchronization Fault	DC1 F14 Over Temperature
DC-DC F80 Charging Fault	DC1 W63 or F62 Quick Stop
DC-DC F81 Closed Loop	DC1 W62 or F62 Run Disable

Grid Inverter Faults	
Grid Inverter F1 Over Current Fault	Grid Inverter F29 Thermistor Fault
Grid Inverter F2 Over Voltage Fault	Grid Inverter F31 IGBT Temperature
Grid Inverter F3 Earth Fault	Grid Inverter F32 Fan Cooling
Grid Inverter F5 Charge Switch	Grid Inverter F37 Device Change
Grid Inverter F7 Saturation Fault	Grid Inverter F38 Device Added
Grid Inverter F8 System Fault	Grid Inverter F39 Device Removed
Grid Inverter F9 Undervoltage Fault	Grid Inverter F40 Device Unknown
Grid Inverter F10 Line Synchronization Fault	Grid Inverter F41 IGBT Temperature
Grid Inverter F11 Line Phase Supervision	Grid Inverter F44 Device Changed (Default Param.)
Grid Inverter F13 Drive Under Temperature Fault	Grid Inverter F45 Device Added (Default Param.)
Grid Inverter F14 Drive Over Temperature Fault	Grid Inverter F50 4mA Supervision
Grid Inverter F22 EEPROM Checksum Fault	Grid Inverter F51 External Fault
Grid Inverter F24 Counter Fault	Grid Inverter F52 Keypad Communication
Grid Inverter F25 Microprocessor Watchdog Fault	Grid Inverter F53 Fieldbus Communication
Grid Inverter F26 Start-Up Prevention	Grid Inverter F54 Slot Fault

Grid Inverter Faults (cont)	
Grid Inverter F56 PT100 Temperature Fault	Grid Inverter F1 Over Current Fault
Grid Inverter F59 SB Heart Beat (SystemBus Com)	Grid Inverter F3 Earth Fault
Grid Inverter F60 Cooling	Grid Inverter F5 Charge Switch
Grid Inverter F62 Run Disable	Grid Inverter F7 Saturation Fault
Grid Inverter F63 Quick Stop	Grid Inverter F8 System Fault
Grid Inverter F65 PT100 Board 2	Grid Inverter F9 Undervoltage Fault
Grid Inverter F72 Enter License Code	Grid Inverter F10 Line Synchronization Fault
Grid Inverter F74 Follower Fault	Grid Inverter F11 Line Phase Supervision
Grid Inverter F76 Synchronization Fault	Grid Inverter F13 Drive Under Temperature Fault
Grid Inverter F80 Charging Fault	Grid Inverter F14 Drive Over Temperature Fault
Grid Inverter F81 E-STOP	Grid Inverter F22 EEPROM Checksum Fault
Grid Inverter F93 D7 Frequency	Grid Inverter F24 Counter Fault
Grid Inverter F96 Line HF Voltage	Grid Inverter F25 Microprocessor Watchdog Fault
Grid Inverter F6 Emergency Stop	Grid Inverter F26 Start-Up Prevention
Grid Inverter F12 Brake Chopper Supervision	Grid Inverter F29 Thermistor Fault
Grid Inverter F42 Brake Resistor Overtemperature	Grid Inverter F31 IGBT Temperature
Grid Inverter F57 Identification (Not Implemented)	Grid Inverter F32 Fan Cooling
Grid Inverter F68 D7 Voltage or Frequency Fault	Grid Inverter F37 Device Change
Grid Inverter F69 OPT-D7 Missing	Grid Inverter F38 Device Added
Grid Inverter F73 Supply Frequency	Grid Inverter F39 Device Removed
Grid Inverter F77 DC Ground Fault	Grid Inverter F40 Device Unknown
GC1 F67 Fieldbus Communication Slot E	Grid Inverter F41 IGBT Temperature

Grid Inverter Faults (cont)	
Grid Inverter F44 Device Changed (Default Param.)	Grid Inverter F65 PT100 Board 2
Grid Inverter F45 Device Added (Default Param.)	Grid Inverter F72 Enter License Code
Grid Inverter F50 4mA Supervision	Grid Inverter F74 Follower Fault
Grid Inverter F51 External Fault	Grid Inverter F76 Synchronization Fault
Grid Inverter F52 Keypad Communication	Grid Inverter F80 Charging Fault
Grid Inverter F53 Fieldbus Communication	Grid Inverter F81 Closed Loop
Grid Inverter F54 Slot Fault	Grid Inverter F82 External Fault 2
Grid Inverter F56 PT100 Temperature Fault	Grid Inverter F97 Signal Trip
Grid Inverter F59 SB Heart Beat (SystemBus Com)	Grid Inverter W91 Short Circuit
Grid Inverter F60 Cooling	Grid Inverter W29 Thermistor
Grid Inverter F62 Run Disable	Grid Inverter F53 FB Warning Slot D
Grid Inverter F63 Quick Stop	Grid Inverter F67FB Warning Slot E
Grid Inverter W14 Unit Temperature	

BMU Faults	
Current Sensor Abnormality (Sensor Body)	CMU Power Supply Shutdown Abnormality
Current Sensor Abnormality (Power Supply)	CMU-CAN Communication Abnormality
Current Sensor Abnormality (Signal Line)	Main Contactor (P) Drive Circuit (Short Circuit)
CMU-UART Communication Abnormality	Main Contactor (P) Drive Circuit (Ground Fault)
CMU Abnormality	GND Control Relay Welding
CMU Power Supply Abnormality	GND Control Relay Drive Circuit (Short Circuit)

BMU Faults (cont)			
GND Control Relay Drive Circuit (Ground Fault)	Main Contactor (N) Welding		
SDC failure / Fusing / Cable Error Between Modules (open) / Contactor Open Failure	Main Contactor (N) Drive Circuit (Short Circuit)		
Parallel Connection Configuration Abnormality	Main Contactor (N) Drive Circuit (Ground Fault)		
AD Reference Voltage Abnormality	Main Contactor (P) Welding		
Pre-Charge Contactor Drive Circuit (Short Circuit)	Current Leak Sensor Pre-Check Circuit Abnormality		
Pre-Charge Contactor Drive Circuit (Ground Fault)	Cable Error Between Modules (Ground Fault/Current Leak Detection)		
Current Leak Sensor Power Supply Abnormality	Backup Abnormality		

Technical Support

Any servicing, diagnostics, or repairs should only be performed by trained personnel equipped with the proper tools and safety equipment. Please contact our technical support team for further information or to assist with repairs.

ANA Technical Support

Phone: 1-562-450-3570 Opt 3 Email: support@anacorp.com anacorp.com

▶ Troubleshooting

The following chart lists potential issues, their causes, and solutions. If you are unable to resolve your issue, please contact our service department and they can assist you.

Warning - Hazardous High Voltage



This equipment should be installed, adjusted, and serviced by qualified electrical maintenance personnel familiar with the construction and operation of this type of equipment and the hazards involved. Failure to observe this precaution could result in death or severe injury.

Troubleshooting Chart				
Issue	Possible Cause(s)	Suggestion		
Unit is on but there is no output power.	The output circuit breaker may not be switched on.	Check that the circuit breaker is pushed up to the on position.		
	"Load Control" is off.	Review the configured "Load Control" or change to ON.		
	Emergency Stop may be activated.	De-activate the emergency stop.		
	Limit switch may be open.	Close the bottom front door.		
	Battery SoC is below 5% and no source of power is connected to the EBOSS™.	Check fuel level on the generator or check if "Auto Start" is on.		
The system power has been switched on but there is no display on HMI screen.	The HMI Fuse may have blown.	Replace the HMI fuse.		
	The 24V DC Regulator Fuse may have blown.	Replace the 24V DC Regulator Fuse.		

Troubleshooting Chart				
Issue	Possible Cause(s)	Suggestion		
There is power being sent to the EBOSS™, but it is not charging or passing through power.	The AC input Fuses may be disconnected or blown.	Check the AC input fuses, connect or replace if necessary.		
	The HMI "Load Control" is OFF.	Review the configured "Load Control" or change to ON.		
External power source is active (ex, diesel generator is running) but power is only passing through on first phase (L1)	Phase rotation of diesel generator or its connecting cable is incorrect.	Check the phase rotation of the supplying generator and its cable.		
	Damaged cable between diesel generator and EBOSS™.	Test or replace cables and connectors.		
Output voltage is lower than desired voltage over distance.	If the distance between the unit and the consumers is more than 50 meters, the voltage can drop too low.	Contact ANA Technical services to arrange adjustment of system settings.		
SoC reading 0% and AC output are disconnected.	This indicates that the storage voltage has reached its lower limit and has turned off its output to protect the batteries.	Charge EBOSS™ from the generator and follow "Start Up" procedure. Please contact ANA Technical Support.		
Output circuit breaker continually trips.	The consumers being connected draw too much power for the rated output of the unit.	Refer to the maximum output rating on the unit's rating plate and reduce the total power draw accordingly.		
Input Fuses continually blow	AC Input current set too high	Lower input current to match input source rating. Replace blown fuses if necessary.		
	Generator remote start signal cable is loose or has been damaged.	Reattach or replace the cable.		

Troubleshooting			
Issue	Possible Cause(s)	Suggestion	
Remote Generator Start not working.	Remote start switching mode incorrect (normally open / normally closed). Diesel generator is in manual mode.	For details on changing the switching mode, please contact ANA Technical Support. Switch diesel generator to automatic mode.	
	Generator remote start not configured properly.	Contact Technical Support for the generator.	
	EBOSS™ may be in manual ON generator mode.	Check the state of the generator remote control.	
Diesel generator constantly running.	There may be phase imbalance - too much power is being drawn on one phase.	Power should be distributed evenly across the three phases as much as possible.	
	The load may be too high.	Reduce the load.	

Notes

► Notice - Please Read

The product discussed in this literature is subject to terms and conditions outlined in the selling policies of Alliance North America (ANA, Inc.). The sole source governing the rights and remedies of any purchaser of this equipment is the relevant selling policy of ANA Inc.

NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, OR WARRANTIES ARISING FROM COURSE OF DEALING OR USAGE OF TRADE, ARE MADE REGARDING THE INFORMATION, RECOMMENDATIONS AND DESCRIPTIONS CONTAINED HEREIN.

In no event will ANA be responsible to the purchaser or user in contract, in tort (including negligence), strict liability or otherwise for any special, indirect, incidental or consequential damage or loss whatsoever, including but not limited to damage or loss of use of equipment, plant or power system, cost of capital, loss of power, additional expenses in the use of existing power facilities, or claims against the purchaser or user by its customers resulting from the use of the information, recommendations and descriptions contained herein.

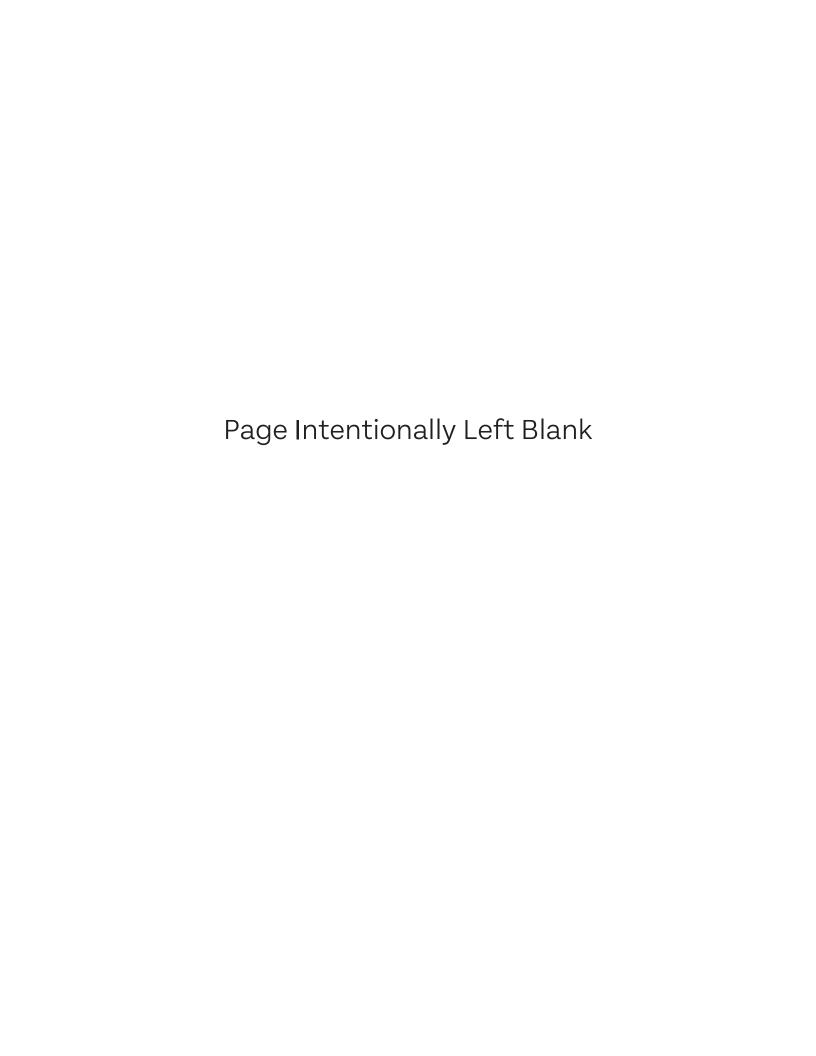
The information contained in this manual is subject to change without notice.

ANA, Inc.

1740 Raiders Way Henderson, NV 89052 anacorp.com

Sales and Support

Phone: 1-562-450-3570 Opt 3 Email: support@anacorp.com Email: sales@anacorp.com







Operation Manual

