

ANA

PARTS RETURN POLICY

If you are not happy with your purchase, for any reason, we will gladly accept returns. Only items returned within 30 days of purchase will be considered for a full refund. If returning by mail, please secure the contents of the shipment in the original packaging, and keep all shipping receipts, as we are not responsible for return merchandise lost or damaged in transit.

- Returned items must be returned to the location from which they were purchased, in new condition, in original packaging, with all paperwork including manuals or assembly instructions, and all accessories, as well as your original packing slip or invoice to be eligible for full refund. Items that are returned used, installed, or damaged may not be refundable.
- Electrical items, Panels and Doors, or Radiators are not returnable.
- Special Order items are subject to a 25% restocking fee.
- Shipping charges are only refunded if the return is the result of our error.
- Refunds will be issued as a credit to your ANA account. Please allow up to 14 days for a refund.